

UNIVERSAL CITY ANNUAL ACCOMPLISHMENT REPORT



2017

UNIVERSAL CITY EVENTS

New Events

Splashfest • Pumpkin Patch • Egg Hunt • Father/Daughter Dance

Utilized Facebook Live to Promote Events
and Community Announcements

New Christmas Decor



2017

Annual Accomplishment Report

DEVELOPMENT SERVICES & EDC

Building Safety Month Activities

69 New Construction Projects

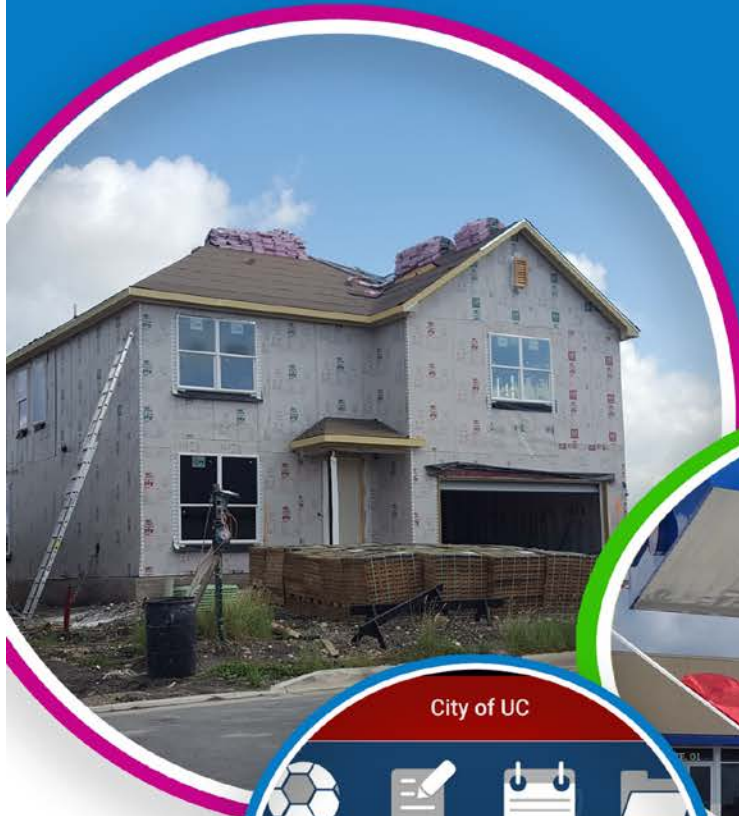
Including a New Spec Building Valued at \$922,500 and
68 New Residential Projects Valued at \$20,117,341

Business Development

20 New Retail Store; 8 Retail Establishments with New Owners;
15 New Office Tenants; 3 Medical Tenants; 2 New Law Offices

Website Redesign and Mobile App Launch

Health Department FOG Ordinance



2017
Annual Accomplishment Report

UNIVERSAL CITY MUNICIPAL COURT

Now Accepts On-line Payments

Expanded Juvenile Case Management Program; ages 10-16

Created State Mandated Security Committee With Intent to Prevent Security Incidents



2017

Annual Accomplishment Report

UNIVERSAL CITY FINANCE DEPARTMENT

Allocated Funds for Several Improvement Projects
including a new fire engine, police vehicles, City Hall upgrade,
park restrooms, and completion of Library

Hired Two New Employees for Finance/Utility

Maintaining AA+- Bond Rating



2017

Annual Accomplishment Report

UNIVERSAL CITY PUBLIC WORKS

2017 TWUA Best Tasting Groundwater

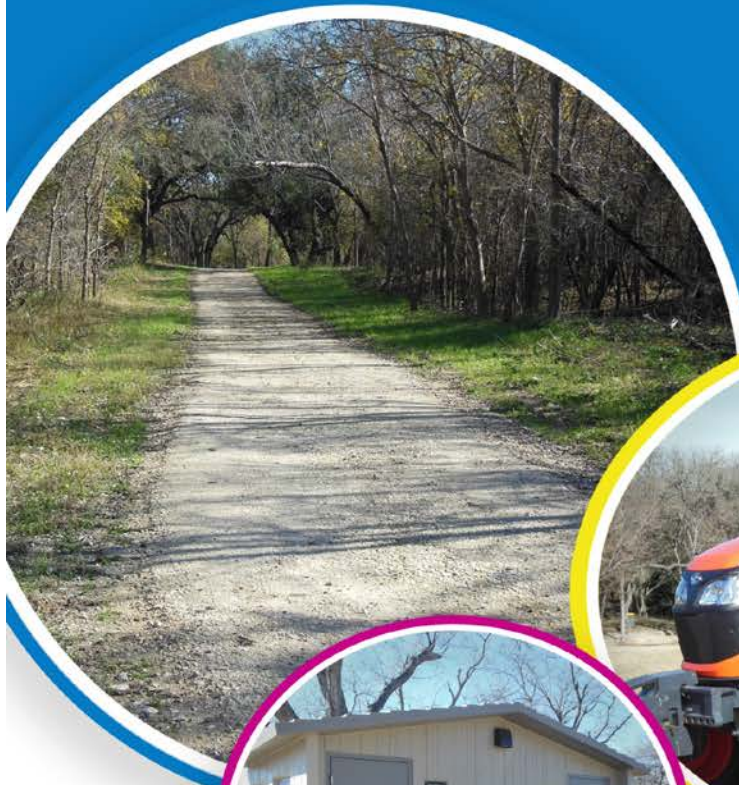
2017 Kubota M6060 Enclosed Cab Tractor

2017 Isuzu Pipehunter Sewer Machine

Veteran's Park Restroom

Cibolo Creek Nature Trail

Parkview Storm Drain Project Phase XII



2017
Annual Accomplishment Report

UNIVERSAL CITY ANIMAL CARE & CONTROL

Responded to 853 Wildlife and Domestic
Animal Nuisance Concerns

Adopted 200 Dogs and Cats to New Families

Reunited 255 Pets with Their Owners

Licensed 1,134 Dogs and 263 Cats



2017
Annual Accomplishment Report

OLYMPIA HILLS GOLF COURSE

Hole 14 Renovation

Hole 14 features three fairway bunkers and a large slightly elevated green that is guarded by gnarly greenside bunkers.

Cart Trac GPS Units

The GPS units also provide an in-depth view of each hole with accurate yardages to a variety of spots like bunkers, end of fairways, and water hazards but, most importantly, to the front, center, and back of each green.

Full Maintenance Staff

Olympia
Hills



2017
Annual Accomplishment Report

OLYMPIA HILLS EVENT CENTER

Coordinated 149 Weddings and Corporate Events

Elected as the 2017 Bride Favorite in San Antonio
Weddings Magazine and listed as a preferred
vendor with the San Antonio Wedding Guide

Hosted Several Community Events including the
popular Father/Daughter Dance

Earned Beverage Cart Girl of the Month
and Bartender of the Month for
Avid Golfer Magazine



2017
Annual Accomplishment Report

UNIVERSAL CITY PUBLIC LIBRARY

Opened New Library Building on January 14, 2017

Increased Circulation to over 37,600 books and other items

Volunteers performed more than 3,200 hours of essential library services

Launched Monarch Butterfly Program



2017
Annual Accomplishment Report

UNIVERSAL CITY POLICE DEPARTMENT

Increase Interactions with the Community

Successful 2017 National Night Out Nick-off

Donated \$1,000 collected by the No-Shave
November Campaign



2017
Annual Accomplishment Report

UNIVERSAL CITY FIRE DEPARTMENT

Preparedness

Comprehensive Training Program to Address an "All Hazards" Approach to Response

Public Education - Community Involvement

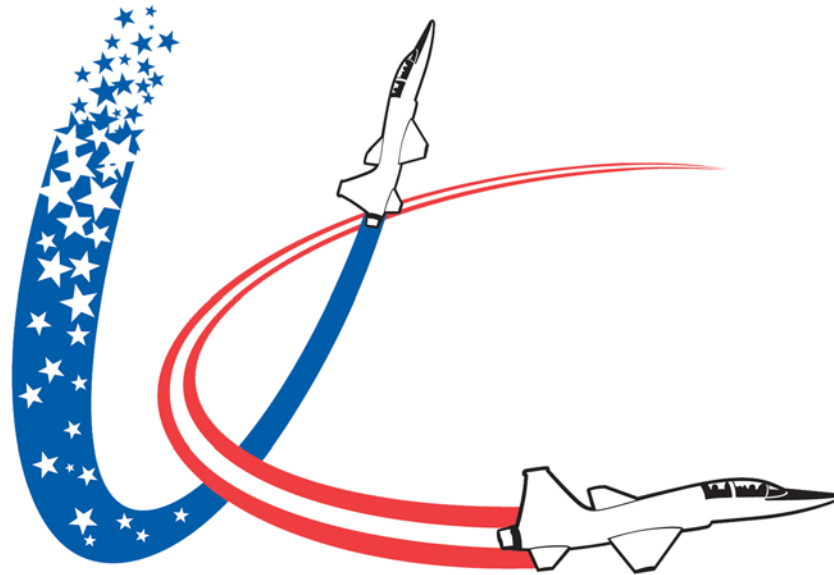
Fall Open House • Fire Engine Push-in • Redesigned Fire Safety Show

Fighting for a Cause

Raised \$4,132.62 for Fill the Boot for MDA and
\$3,500 for St. Baldrick's for Childhood Cancer Research



2017
Annual Accomplishment Report



UNIVERSAL CITY
Gateway to Randolph AFB Est. 1960